

FATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
H	1-Feb-10	AGGR	PO-1-01-6020	Entire State	Average Response Time - Customer Service Record (CSR)	EDI	Parity with Retail plus not more than four (4) seconds	NA	2.38	NA	5408	NA	13,028.00	2.38	0.00	
H	1-Feb-10	AGGR	PO-1-01-6030	Entire State	Average Response Time - Customer Service Record (CSR)	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-1-01-6050	Entire State	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSIW	Parity with Retail plus not more than seven (7) seconds	NA	3.30	NA	150	NA	525.00	3.30	0.00	
H	1-Feb-10	AGGR	PO-1-02-6020	Entire State	Average Response Time - Due Date Availability	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-1-02-6030	Entire State	Average Response Time - Due Date Availability	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-1-02-6050	Entire State	Average Response Time - Due Date Availability	WEB GUI/LSIW	Parity with Retail plus not more than seven (7) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-1-03-6020	Entire State	Average Response Time - Address Validation	EDI	Parity with Retail plus not more than four (4) seconds	NA	7.63	NA	2287	NA	17,293.00	7.63	0.00	
H	1-Feb-10	AGGR	PO-1-03-6030	Entire State	Average Response Time - Address Validation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-1-03-6050	Entire State	Average Response Time - Address Validation	WEB GUI/LSIW	Parity with Retail plus not more than seven (7) seconds	NA	3.33	NA	0	NA	26.00	3.33	0.00	
H	1-Feb-10	AGGR	PO-1-04-6020	Entire State	Average Response Time - Product & Service Availability	EDI	Parity with Retail plus not more than ten (10) seconds	NA	1.00	NA	1	NA	1.00	1.00	0.00	
H	1-Feb-10	AGGR	PO-1-04-6050	Entire State	Average Response Time - Product & Service Availability	WEB GUI/LSIW	Parity with Retail plus not more than ten (10) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-1-05-6020	Entire State	Average Response Time - Telephone Number Availability & Reservation	EDI	Parity with Retail plus not more than four (4) seconds	NA	8.85	NA	75	NA	664.00	8.85	0.00	
H	1-Feb-10	AGGR	PO-1-05-6030	Entire State	Average Response Time - Telephone Number Availability & Reservation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-1-05-6050	Entire State	Average Response Time - Telephone Number Availability & Reservation	WEB GUI/LSIW	Parity with Retail plus not more than seven (7) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-1-06-6020	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-1-06-6030	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-1-06-6050	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	WEB GUI/LSIW	Parity with Retail plus not more than seven (7) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-1-07-6020	Entire State	Average Response Time - Rejected Query	EDI	Parity with Retail plus not more than four (4) seconds	NA	4.00	NA	1677	NA	6,711.00	4.00	0.00	
H	1-Feb-10	AGGR	PO-1-07-6030	Entire State	Average Response Time - Rejected Query	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-1-07-6050	Entire State	Average Response Time - Rejected Query	WEB GUI/LSIW	Parity with Retail plus not more than seven (7) seconds	NA	7.78	NA	50	NA	459.00	7.78	0.00	
H	1-Feb-10	AGGR	PO-1-08-6020	Entire State	% Timeouts	EDI	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-1-08-6030	Entire State	% Timeouts	CORBA	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-1-08-6050	Entire State	% Timeouts	WEB GUI/LSIW	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-1-09-6020	Entire State	Parsed CSR	EDI	Parity with Retail plus not more than 10 seconds	NA	2.28	NA	4885	NA	11,143.00	2.28	0.00	
H	1-Feb-10	AGGR	PO-1-09-6030	Entire State	Parsed CSR	CORBA	Parity with Retail plus not more than 10 seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-2-02-6010	Entire State	OSS Interface Availability - Prime Time	WPTS	>= 99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-2-02-6020	Entire State	OSS Interface Availability - Prime Time	EDI	>=99.5%	NA	100.00	NA	24840	NA	24,840.00	100.00	0.00	
H	1-Feb-10	AGGR	PO-2-02-6030	Entire State	OSS Interface Availability - Prime Time	CORBA	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-2-02-6060	Entire State	OSS Interface Availability - Prime Time	Maintenance - Electronic Bonding Inter	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-2-02-6080	Entire State	OSS Interface Availability - Prime Time	Maintenance Web GUI (RETAS) / Pre	<=99.5%	NA	100.00	NA	24840	NA	24,840.00	100.00	0.00	
H	1-Feb-10	AGGR	PO-2-03-6010	Entire State	OSS Interface Availability - Non-Prime Time	WPTS	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-2-03-6020	Entire State	OSS Interface Availability - Non-Prime Time	EDI	No Standard	NA	1.00	NA	15480	NA	15,480.00	1.00	0.00	
H	1-Feb-10	AGGR	PO-2-03-6030	Entire State	OSS Interface Availability - Non-Prime Time	CORBA	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-2-03-6060	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance - Electronic Bonding Inter	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-2-03-6080	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance Web GUI (RETAS) / Pre	No Standard	NA	1.00	NA	15480	NA	15,480.00	1.00	0.00	
H	1-Feb-10	AGGR	PO-3-02-1000	Entire State	% Answered within 30 Seconds - Ordering	Resale & UNE combined	80% within 30 Seconds	NA	94.52	NA	2962	NA	2,516.00	94.52	0.00	
H	1-Feb-10	AGGR	PO-3-04-1000	Entire State	% Answered within 30 Seconds - Repair	Resale & UNE combined	80% within 30 Seconds	NA	72.07	NA	10887	NA	7,846.00	72.07	0.00	
H	1-Feb-10	AGGR	PO-4-01-6622	Entire State	% Change Management Notices Sent on Time	Change Confirmation - Type 2 - Regu	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-4-01-6661	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 3 - Industry	:95%	NA	100.00	NA	1	NA	1.00	100.00	0.00	
H	1-Feb-10	AGGR	PO-4-01-6662	Entire State	% Change Management Notices Sent on Time	Change Confirmation: Type 3 - Industry	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-4-01-6671	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 1 - Emergen	95%	NA	100.00	NA	3	NA	3.00	100.00	0.00	
H	1-Feb-10	AGGR	PO-4-02-6622	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation - Type 2 - Regu	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-4-02-6661	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 3 - Industry	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-4-02-6662	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation: Type 3 - Industry	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-4-02-6671	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 1 - Emergen	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-4-03-6622	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation - Type 2 - Regu	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-4-03-6661	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 3 - Industry	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-4-03-6662	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation: Type 3 - Industry	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-4-03-6671	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 1 - Emergen	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-5-01-6000	Entire State	% On Time Notice of Interface Outage	Systems Metrics	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-6-01-6000	Entire State	Software Validation	Systems Metrics	<= 5%	NA	R3	NA	R3	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-7-01-6000	Entire State	% Software Problem Resolution Timeliness	Systems Metrics	>=95%	NA	R3	NA	R3	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-7-02-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed - no workaround	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-7-03-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed with workaround	Systems Metrics	10 days	NA	R3	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-7-04-6000	Entire State	Delay Hours - Failed/Rejected Test Deck Transactions - Transactions failed - no workaround	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	PO-8-01-6000	Entire State	% On Time - Manual Loop Qualification	Systems Metrics	95% within 48 Hours	NA	100.00	NA	18	NA	18.00	100.00	0.00	
H	1-Feb-10	AGGR	PO-8-02-6000	Entire State	% On Time - Engineering Record Request	Systems Metrics	95% within 72 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
H	1-Feb-10	AGGR	OR-1-02-2320	Entire State	% On Time LSRG - Flow Through	Resale POTS/Pre-qualified Complex	95% within 2 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	OR-1-02-3140	Entire State	% On Time LSRG - Flow Through	UNE POTS Platform	95% Within 2 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	OR-1-02-3331	Entire State	% On Time LSRG - Flow Through	UNE Loop/Pre-qualified Complex/LNP	95% within 2 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	OR-1-04-2210	Entire State	% On Time LSRG/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials DS0	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	OR-1-04-2211	Entire State	% On Time LSRG/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials DS1	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	OR-1-04-2213	Entire State	% On Time LSRG/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials DS3	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	OR-1-04-2214	Entire State	% On Time LSRG/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials (Non DS0, Non DS1 &	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	OR-1-04-2320	Entire State	% On Time LSRG/ASRC - No Facility Check (Electronic - No Flow Through)	Resale POTS/Pre-qualified Complex	95% within 24 Hours	NA	94.87	NA	39	NA	37.00	94.87	0.00	
H	1-Feb-10	AGGR	OR-1-04-2341	Entire State	% On Time LSRG/ASRC - No Facility Check (Electronic - No Flow Through)	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	OR-1-04-3140	Entire State	% On Time LSRG/ASRC - No Facility Check (Electronic - No Flow Through)	UNE POTS Platform	95% Within 24 Hours	NA	83.33	NA	6	NA	5.00	83.33	0.00	
H	1-Feb-10	AGGR	OR-1-04-3331	Entire State	% On Time LSRG/ASRC - No Facility Check (Electronic - No Flow Through)	UNE Specials DS0	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	OR-1-04-3331	Entire State	% On Time LSRG/ASRC - No Facility Check (Electronic - No Flow Through)	UNE Loop/Pre-qualified Complex/LNP	95% within 24 Hours	NA	93.75	NA	16	NA	15.00	93.75	0.00	
H	1-Feb-10	AGGR	OR-1-04-3340	Entire State	% On Time LSRG/ASRC - No Facility Check (Electronic - No Flow Through)	UNE 2-Wire xDSL - Line Sharing & Line	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	OR-1-04-3341	Entire State	% On Time LSRG/ASRC - No Facility Check (Electronic - No Flow Through)	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	OR-1-04-3342	Entire State	% On Time LSRG/ASRC - No Facility Check (Electronic - No Flow Through)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	100.00	NA	3	NA	3.00	100.00	0.00	
H	1-Feb-10	AGGR	OR-1-06-2210	Entire State	% On Time LSRG/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials DS0	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	OR-1-06-2211	Entire State	% On Time LSRG/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials DS1	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	OR-1-06-2213	Entire State	% On Time LSRG/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials DS3	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	OR-1-06-2214	Entire State	% On Time LSRG/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials (Non DS0, Non DS1 &	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	OR-1-06-2320	Entire State	% On Time LSRG/ASRC - Facility Check (Electronic - No Flow-through)	Resale POTS/Pre-qualified Complex	95% within 72 Hours	NA	0.00	NA	5	NA	0.00	0.00	0.00	
H	1-Feb-10	AGGR	OR-1-06-2341	Entire State	% On Time LSRG/ASRC - Facility Check (Electronic - No Flow-through)	Resale 2-Wire Digital Services	95% within 72 Hours	NA	0.00	NA	3	NA	0.00	0.00	0.00	
H	1-Feb-10	AGGR	OR-1-06-3140	Entire State	% On Time LSRG/ASRC - Facility Check (Electronic - No Flow-through)	UNE POTS Platform	95% Within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	OR-1-06-3210	Entire State	% On Time LSRG/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials DS0	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	OR-1-06-3211	Entire State	% On Time LSRG/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials DS1	95% within five business days									

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
IA	1-Feb-10	AGGR	OR-1-10-3214	Entire State	% On Time ASRG - Facility Check (FaxMail)	UNE Specials (Non DS0, Non DS1 & N	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-1-12-5020	Entire State	% On Time FOC	Interconnection Trunks (CLEC) (<=	10/95% on time 10 Business Days	NA	100.00	NA	6	NA	6.00	100.00	0.00	
IA	1-Feb-10	AGGR	OR-1-12-5030	Entire State	% On Time FOC	Interconnection Trunks (CLEC) (> 102	Negotiated Process	NA	100.00	NA	2	NA	2.00	100.00	0.00	
IA	1-Feb-10	AGGR	OR-1-13-5000	Entire State	% On Time Design Layout Record (DLR)	Interconnection Trunks (CLEC)	95% on time 10 Business Days	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-1-10-5020	Entire State	% On Time Responses - Request for Inbound Augment Trunks	FairPoint Inbound Augment Trunks (<=	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-1-19-5030	Entire State	% On Time Responses - Request for Inbound Augment Trunks	FairPoint Inbound Augment Trunks (> 1	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-02-2320	Entire State	% On Time LSR Reject (Flow-Through)	Resale POTS/Pre-qualified Complex	95% within 2 Hours	NA	90.00	NA	20	NA	18.00	90.00	0.00	
IA	1-Feb-10	AGGR	OR-2-02-3140	Entire State	% On Time LSR Reject (Flow-Through)	UNE POTS Platform	95% Within 2 Hours	NA	92.86	NA	14	NA	13.00	92.86	0.00	
IA	1-Feb-10	AGGR	OR-2-02-3331	Entire State	% On Time LSR Reject (Flow-Through)	UNE Loop/Pre-qualified Complex/LNP	95% within 2 Hours	NA	95.24	NA	21	NA	20.00	95.24	0.00	
IA	1-Feb-10	AGGR	OR-2-04-2200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-Through)	Resale Specialists	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-04-2320	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-Through)	Resale POTS/Pre-qualified Complex	95% within 24 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-04-2341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-Through)	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-04-3140	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-Through)	UNE POTS Platform	95% Within 24 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-04-3200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-Through)	UNE Specials	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-04-3331	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-Through)	UNE Loop/Pre-qualified Complex/LNP	95% within 24 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-04-3340	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-Through)	UNE 2-Wire xDSL - Line Sharing & Lin	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-04-3341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-Through)	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-06-2342	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-06-2200	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale Specialists	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-06-2320	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale POTS/Pre-qualified Complex	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-06-2341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale 2-Wire Digital Services	95% Within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-06-3140	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE POTS Platform	95% Within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-06-3210	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS0	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-06-3211	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS1	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-06-3213	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS3	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-06-3214	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials (Non DS0 Non DS1 & N	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-06-3331	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Loop/Pre-qualified Complex/LNP	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-06-3341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-06-3342	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-06-3200	Entire State	% On Time Reject - No Facility Check (Fax)	UNE Specials	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-10-3200	Entire State	% On Time Reject - Facility Check (Fax)	UNE Specials	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-12-5020	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (<= 10/	95% on time less than or equal to seven (7) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-2-12-5030	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (> 102	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-3-01-2000	Entire State	% Rejects	Resale	No Standard	NA	0.84	NA	2024	NA	17.00	0.84	0.00	
IA	1-Feb-10	AGGR	OR-3-01-3000	Entire State	% Rejects	UNE	No Standard	NA	2.84	NA	844	NA	24.00	2.84	0.00	
IA	1-Feb-10	AGGR	OR-3-02-1000	Entire State	% LSR Resubmission Not Rejected	Resale & UNE combined (EDI)	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-4-11-1000	Entire State	% Completed orders with neither a PCN nor BCN sent	Resale & UNE combined (EDI)	0.25% of PONs that received neither a PCN nor a BCN within two	48.00	4.32	25	10171	12	439.00	-43.68	0.00	
IA	1-Feb-10	AGGR	OR-4-16-1000	Entire State	% Provisioning Completion Notifiers sent within one (1) Business Day	Resale & UNE combined (EDI)	95% of PCNs sent within one (1) business day	NA	99.43	NA	3140	NA	3,128.00	99.43	0.00	
IA	1-Feb-10	AGGR	OR-4-17-1000	Entire State	% Billing Completion Notifiers sent on time	Resale & UNE combined (EDI)	95.50%	56.00	97.99	25	9903	14	9,783.00	41.99	0.00	
IA	1-Feb-10	AGGR	OR-5-01-2000	Entire State	% Flow Through - Total	Resale	No Standard Developed	NA	100.00	NA	1109	NA	1,100.00	100.00	0.00	
IA	1-Feb-10	AGGR	OR-5-01-3112	Entire State	% Flow Through - Total	UNE POTS - Loop	No Standard Developed	NA	100.00	NA	372	NA	372.00	100.00	0.00	
IA	1-Feb-10	AGGR	OR-5-01-3121	Entire State	% Flow Through - Total	UNE POTS - Other	No Standard Developed	NA	97.14	NA	3922	NA	3,810.00	97.14	0.00	
IA	1-Feb-10	AGGR	OR-5-01-3140	Entire State	% Flow Through - Total	UNE POTS Platform	No Standard Developed	NA	100.00	NA	204	NA	204.00	100.00	0.00	
IA	1-Feb-10	AGGR	OR-5-03-2000	Entire State	% Flow Through Achieved	Resale	95% for % flow-through achieved	NA	100.00	NA	1105	NA	1,105.00	100.00	0.00	
IA	1-Feb-10	AGGR	OR-5-03-3112	Entire State	% Flow Through Achieved	UNE POTS - Loop	95% for % flow through achieved	NA	100.00	NA	370	NA	370.00	100.00	0.00	
IA	1-Feb-10	AGGR	OR-5-03-3121	Entire State	% Flow Through Achieved	UNE POTS - Other	95% for % flow through achieved	NA	97.14	NA	3922	NA	3,810.00	97.14	0.00	
IA	1-Feb-10	AGGR	OR-5-03-3140	Entire State	% Flow Through Achieved	UNE POTS Platform	95% for % flow through achieved	NA	100.00	NA	204	NA	204.00	100.00	0.00	
IA	1-Feb-10	AGGR	OR-6-01-1000	Entire State	% Service Order Accuracy	Resale and UNE Loop/Complex/LNP	(=95% Orders without FairPoint Errors	NA	68.00	NA	25	NA	17.00	68.00	0.00	
IA	1-Feb-10	AGGR	OR-6-03-2000	Entire State	% Accuracy - LSR	Resale	not more than 5% of LSRsCa resent due to FairPoint error	NA	15.81	NA	234	NA	37.00	15.81	0.00	
IA	1-Feb-10	AGGR	OR-6-03-3140	Entire State	% Accuracy - LSR	UNE POTS Platform	not more than 5% of LSRsCa resent due to FairPoint error	NA	2.89	NA	484	NA	14.00	2.89	0.00	
IA	1-Feb-10	AGGR	OR-6-03-3331	Entire State	% Accuracy - LSR	UNE Loop/Complex/LNP	not more than 5% of LSRsCa resent due to FairPoint error	NA	0.56	NA	1420	NA	8.00	0.56	0.00	
IA	1-Feb-10	AGGR	OR-6-04-1040	Entire State	% Accuracy - Directory Listing	All Directory Listings (combined Stand	95% orders without Verizon errors	NA	94.00	NA	50	NA	47.00	94.00	0.00	
IA	1-Feb-10	AGGR	OR-7-01-2000	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	Resale	95%	NA	0.49	NA	1834	NA	0.00	0.49	0.00	
IA	1-Feb-10	AGGR	OR-7-01-3140	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE POTS Platform	95%	NA	2.06	NA	436	NA	0.00	2.06	0.00	
IA	1-Feb-10	AGGR	OR-7-01-3331	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE Loop	95%	NA	1.87	NA	482	NA	0.00	1.87	0.00	
IA	1-Feb-10	AGGR	OR-8-01-2000	Entire State	% Acknowledgements on Time	Resale	95% within two (2) hours	NA	97.27	NA	1247	NA	1,213.00	97.27	0.00	
IA	1-Feb-10	AGGR	OR-8-01-3000	Entire State	% Acknowledgements on Time	UNE	95% within two (2) hours	NA	96.41	NA	680	NA	617.00	96.41	0.00	
IA	1-Feb-10	AGGR	OR-9-01-2000	Entire State	% Acknowledgement Completeness	Resale	90%	NA	52.76	NA	2117	NA	1,117.00	52.76	0.00	
IA	1-Feb-10	AGGR	OR-9-01-3000	Entire State	% Acknowledgement Completeness	UNE	90%	NA	53.25	NA	1136	NA	606.00	53.25	0.00	
IA	1-Feb-10	AGGR	OR-10-01-1000	Entire State	% of PON Exceptions Resolved Within Thre	Resale & UNE combined	95% resolved within three (3) Business Days	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-10-02-1000	Entire State	% of PON Exceptions Resolved Within Ten (10) Business Days	Resale & UNE combined	90% resolved within ten (10) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	OR-11-01-1130	Entire State	% Resale/UNE-P Provider Notifications in Days	Resale & UNE-P combined	95% in two (2) Calendar Days	NA	83.23	NA	155	NA	129.00	83.23	0.00	
IA	1-Feb-10	AGGR	OR-13-01-3523	Entire State	% of Large Job Hot Cut Project Negotiations Completed	UNE Loop - Large Job Hot Cut	98% within four business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	PR-1-01-2110	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Residence	Parity with FP Retail	1.39	1.44	1505	144	2091	207.00	0.05	5.00	
IA	1-Feb-10	AGGR	PR-1-01-2120	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Residence	Parity with FP Retail	0.33	2.40	9349	26	3079	69.00	2.13	6.11	-3.54
IA	1-Feb-10	AGGR	PR-1-01-2341	Entire State	Average Interval Offered - Total No Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	2.00	NA	12	NA	24	NA	-2.00	1.99	
IA	1-Feb-10	AGGR	PR-1-01-3140	Entire State	Average Interval Offered - Total No Dispatch	UNE POTS Platform	Parity With FP Retail	0.48	1.98	10854	203	5170	402.00	1.50	5.85	
IA	1-Feb-10	AGGR	PR-1-01-3341	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	2.00	NA	12	NA	24	NA	-2.00	1.99	
IA	1-Feb-10	AGGR	PR-1-01-3342	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL Loops	No Standard	NA	3.41	NA	32	NA	100.00	3.41	0.00	
IA	1-Feb-10	AGGR	PR-1-01-3343	Entire State	Average Interval Offered - Total No Dispatch	UNE Loop/Complex/LNP - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	PR-1-01-3345	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	PR-1-02-2341	Entire State	Average Interval Offered - Total Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	4.73	3.50	11	2	52	7.00	-1.23	3.13	1.32
IA	1-Feb-10	AGGR	PR-1-02-3341	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	4.73	NA	11	NA	52	NA	-4.73	3.13	
IA	1-Feb-10	AGGR	PR-1-02-3342	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL Loops	No Standard	NA	4.27	NA	37	NA	158.00	4.27	0.00	
IA	1-Feb-10	AGGR	PR-1-02-3343	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	PR-1-02-3345	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
IA	1-Feb-10	AGGR	PR-1-03-2110	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Residence	Parity with FP Retail	4.58	2.50	181	20	825	50.00	-2.06	2.68	
IA	1-Feb-10	AGGR	PR-1-03-2120	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Residence	Parity with FP Retail	3.44	NA	392	NA	1347	NA	-3.44	4.72	
IA	1-Feb-10	AGGR	PR-1-03-3112	Ent												

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
HI	1-Feb-10	AGGR	PR-1-08-2213	Entire State	Average Interval Offered - Specialists DS3	Resale DS3	Parity with FP Retail	4.00	NA	2	NA	8	NA	-4.00	3.29	
HI	1-Feb-10	AGGR	PR-1-08-3213	Entire State	Average Interval Offered - Specialists DS3	UNE DS3	Parity with FP Retail	4.00	7.50	2	4	8	30.00	3.50	3.29	-2.70
HI	1-Feb-10	AGGR	PR-1-09-3511	Entire State	Average Interval Offered - Total	UNE EEL Backbone	No Standard	NA	9.00	NA	4	NA	30.00	9.00	0.00	
HI	1-Feb-10	AGGR	PR-1-09-3512	Entire State	Average Interval Offered - Total	UNE EEL Loop	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-1-09-3530	Entire State	Average Interval Offered - Total	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-1-09-5020	Entire State	Average Interval Offered - Total	Interconnection Trunks ((CLEC) <= 152	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-1-09-5030	Entire State	Average Interval Offered - Total	Interconnection Trunks ((CLEC) > 152	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-1-12-2103	Entire State	Average Interval Offered - Disconnects	Resale POTS/Complex	Parity with FP Retail	NA	0.00	NA	1	NA	0.00	0.00	0.00	
HI	1-Feb-10	AGGR	PR-1-12-2200	Entire State	Average Interval Offered - Disconnects	Resale Specialists	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-1-12-3133	Entire State	Average Interval Offered - Disconnects	UNE POTS & Complex	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-1-12-3200	Entire State	Average Interval Offered - Disconnects	UNE Specialists	Parity with FP Retail	NA	4.45	NA	20	NA	120.00	4.45	0.00	
HI	1-Feb-10	AGGR	PR-1-13-3525	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Batch Hot Cut (all fir	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-1-13-3529	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Basic Hot Cut (21 fir	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-3-01-2100	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	Resale POTS	Parity with FP Retail	52.80	56.12	589	98	311	55.00	3.32	0.00	-0.50
HI	1-Feb-10	AGGR	PR-3-01-3140	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	UNE POTS Platform	Parity with FP Retail	52.80	27.12	599	59	311	16.00	-25.08	0.00	4.50
HI	1-Feb-10	AGGR	PR-3-02-3343	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-3-02-3343a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Sharing	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-3-02-3345	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-3-02-3345a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Splitting	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-3-06-2100	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	53.31	57.89	544	19	290	11.00	4.59	0.00	-0.15
HI	1-Feb-10	AGGR	PR-3-06-3113	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	53.31	NA	544	NA	290	NA	-53.31	0.00	
HI	1-Feb-10	AGGR	PR-3-06-3140	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	53.31	50.00	544	22	290	11.00	-3.31	0.00	0.52
HI	1-Feb-10	AGGR	PR-3-08-3534	Entire State	% Completed in five (5) Days - No Dispatch	UNE Basic Hot Cut Loops (1-10 lines)	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-3-09-2100	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	87.69	91.45	1121	117	983	107.00	3.76	0.00	-1.05
HI	1-Feb-10	AGGR	PR-3-09-3113	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	87.69	100.00	1121	2	983	2.00	12.31	0.00	
HI	1-Feb-10	AGGR	PR-3-09-3140	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	87.69	92.59	1121	81	983	75.00	4.90	0.00	-0.44
HI	1-Feb-10	AGGR	PR-3-10-3341	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire Digital Loops	Parity with FP Retail	23.08	NA	13	NA	3	NA	-23.08	0.00	
HI	1-Feb-10	AGGR	PR-3-10-3342	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire xDSL Loops	95%	90.04	100.00	1132	6	1026	6.00	9.36	0.00	
HI	1-Feb-10	AGGR	PR-3-11-3528	Entire State	% Completed in 10 Business Days	UNE POTS Loop Basic Hot Cut (11 to 195%)	95%	100.00	40.00	8	5	6	2.00	-90.00	0.00	
HI	1-Feb-10	AGGR	PR-3-12-3531	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot Cut (1-10 Standard)	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-3-12-3532	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot Cut (6 No Standard)	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-3-13-3531	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot Cut (1-98%)	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-3-13-3532	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot Cut (6 98%)	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-01-2210	Entire State	% Missed Appointment - FairPoint - Total	Resale Specialists DS0	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-01-2211	Entire State	% Missed Appointment - FairPoint - Total	Resale Specialists DS1	Parity with FP Retail	22.73	NA	22	NA	5	NA	-22.73	0.00	
HI	1-Feb-10	AGGR	PR-4-01-2213	Entire State	% Missed Appointment - FairPoint - Total	Resale Specialists DS3	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-01-2214	Entire State	% Missed Appointment - FairPoint - Total	Resale Specialists (Non DS0, Non DS1 & N	Parity with FP Retail	25.00	NA	4	NA	1	NA	-25.00	0.00	
HI	1-Feb-10	AGGR	PR-4-01-3210	Entire State	% Missed Appointment - FairPoint - Total	UNE Specialists DS0	Parity with FP Retail	0.00	0.00	2	1	0	0.00	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-01-3211	Entire State	% Missed Appointment - FairPoint - Total	UNE Specialists DS1	Parity with FP Retail	22.73	0.00	22	1	5	0.00	-22.73	0.00	
HI	1-Feb-10	AGGR	PR-4-01-3213	Entire State	% Missed Appointment - FairPoint - Total	UNE Specialists DS3	Parity with FP Retail	0.00	0.00	1	4	0	0.00	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-01-3214	Entire State	% Missed Appointment - FairPoint - Total	UNE Specialists (Non DS0, Non DS1 & N	Parity with FP Retail	25.00	NA	4	NA	1	NA	-25.00	0.00	
HI	1-Feb-10	AGGR	PR-4-01-3510	Entire State	% Missed Appointment - FairPoint - Total	UNE EEL	Parity with FP Retail	15.79	0.00	19	4	3	0.00	-15.79	0.00	
HI	1-Feb-10	AGGR	PR-4-01-3530	Entire State	% Missed Appointment - FairPoint - Total	UNE IOF	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-02-2100	Entire State	Average Delay Days - Total	Resale POTS	Parity with FP Retail	6.46	2.63	736	27	4756	71.00	-3.83	19.30	
HI	1-Feb-10	AGGR	PR-4-02-2200	Entire State	Average Delay Days - Total	Resale Specialists	Parity with FP Retail	1.67	NA	6	NA	10	NA	-1.67	0.68	
HI	1-Feb-10	AGGR	PR-4-02-2341	Entire State	Average Delay Days - Total	Resale 2-Wire Digital Services	Parity with FP Retail	8.75	3.00	16	2	140	6.00	-5.75	6.70	
HI	1-Feb-10	AGGR	PR-4-02-3100	Entire State	Average Delay Days - Total	UNE POTS	Parity with FP Retail	6.46	3.03	736	65	4756	197.00	-3.43	19.30	
HI	1-Feb-10	AGGR	PR-4-02-3200	Entire State	Average Delay Days - Total	UNE Specialists	Parity with FP Retail	1.67	NA	6	NA	10	NA	-1.67	0.68	
HI	1-Feb-10	AGGR	PR-4-02-3341	Entire State	Average Delay Days - Total	UNE 2-Wire Digital Services	Parity with FP Retail	8.75	NA	10	NA	140	NA	-8.75	6.70	
HI	1-Feb-10	AGGR	PR-4-02-3342	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL Loops	Parity with FP Retail	NA	1.50	NA	8	NA	12.00	1.50	0.00	
HI	1-Feb-10	AGGR	PR-4-02-3343	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-02-3345	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-02-3510	Entire State	Average Delay Days - Total	UNE EEL	Parity with FP Retail	2.00	NA	3	NA	6	NA	-2.00	0.30	
HI	1-Feb-10	AGGR	PR-4-02-3530	Entire State	Average Delay Days - Total	UNE IOF	Parity with FP Retail	NA	0.00	NA	4	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-02-5000	Entire State	Average Delay Days - Total	Interconnection Trunks (CLEC)	None, Analysis Only	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-03-2100	Entire State	% Missed Appointment - Customer	Resale POTS	No Standard	6.53	14.36	11253	188	735	27.00	7.83	0.00	
HI	1-Feb-10	AGGR	PR-4-03-2200	Entire State	% Missed Appointment - Customer	Resale Specialists	No Standard	20.69	NA	29	NA	6	NA	-20.69	0.00	
HI	1-Feb-10	AGGR	PR-4-03-2341	Entire State	% Missed Appointment - Customer	Resale 2-Wire Digital Services	No Standard	80.00	100.00	20	2	6	2.00	20.00	0.00	
HI	1-Feb-10	AGGR	PR-4-03-3100	Entire State	% Missed Appointment - Customer	UNE POTS	No Standard	NA	18.11	NA	359	NA	65.00	18.11	0.00	
HI	1-Feb-10	AGGR	PR-4-03-3200	Entire State	% Missed Appointment - Customer	UNE Specialists	No Standard	NA	0.00	NA	10	NA	0.00	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-03-3341	Entire State	% Missed Appointment - Customer	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-03-3342	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL Loops	No Standard	NA	12.12	NA	66	NA	8.00	12.12	0.00	
HI	1-Feb-10	AGGR	PR-4-03-3343	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-03-3345	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-03-3510	Entire State	% Missed Appointment - Customer	UNE EEL	No Standard	NA	0.00	NA	4	NA	0.00	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-03-3530	Entire State	% Missed Appointment - Customer	UNE IOF	No Standard	NA	0.00	NA	4	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-03-5000	Entire State	% Missed Appointment - Customer	Interconnection Trunks (CLEC)	No Standard	NA	0.00	NA	4	NA	0.00	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-04-2100	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale POTS	Parity with FP Retail	NA	10.26	653	21	67	6.00	27.83	0.00	-3.82
HI	1-Feb-10	AGGR	PR-4-04-2341	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	77.78	100.00	9	2	7	2.00	22.22	0.00	
HI	1-Feb-10	AGGR	PR-4-04-3113	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Loop New	Parity with FP Retail	10.26	7.23	653	83	67	6.00	-3.03	0.00	-0.63
HI	1-Feb-10	AGGR	PR-4-04-3140	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Platform	Parity with FP Retail	10.26	22.22	653	27	67	6.00	11.96	0.00	-3.16
HI	1-Feb-10	AGGR	PR-4-04-3341	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	77.78	NA	9	NA	7	NA	-77.78	0.00	
HI	1-Feb-10	AGGR	PR-4-04-3343	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-04-3345	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-05-2100	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale POTS	Parity with FP Retail	0.32	11.38	10614	107	671	10.00	5.06	0.00	-4.76
HI	1-Feb-10	AGGR	PR-4-05-2341	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	81.82	NA	11	NA	9	NA	-81.82	0.00	
HI	1-Feb-10	AGGR	PR-4-05-3113	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Loop New	Parity with FP Retail	0.32	45.45	10614	55	671	25.00	39.13	0.00	-8.50
HI	1-Feb-10	AGGR	PR-4-05-3140	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Platform	Parity with FP Retail	0.32	14.43	10614	194	671	28.00	8.11	0.00	-6.84
HI	1-Feb-10	AGGR	PR-4-05-3341	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	81.82	NA	11	NA	9	NA	-81.82	0.00	
HI	1-Feb-10	AGGR	PR-4-05-3343	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-4-05-33													

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
HI	1-Feb-10	AGGR	PR-5-01-2200	Entire State	% Missed Appointment - FairPoint - Facilities	Resale Specials	Parity with FP Retail	50.00	NA	4	NA	2	NA	-50.00	0.00	
HI	1-Feb-10	AGGR	PR-5-01-2341	Entire State	% Missed Appointment - FairPoint - Facilities	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	0.00	0	2	0	0.00	0.00	0.00	
HI	1-Feb-10	AGGR	PR-5-01-3112	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Loop	Parity with FP Retail	0.01	0.00	653	83	4	0.00	-0.61	0.00	
HI	1-Feb-10	AGGR	PR-5-01-3140	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Platform	Parity With FP Retail	0.01	7.41	653	27	4	2.00	6.79	0.00	
HI	1-Feb-10	AGGR	PR-5-01-3200	Entire State	% Missed Appointment - FairPoint - Facilities	UNE Specials	Parity with FP Retail	50.00	NA	4	NA	2	NA	-50.00	0.00	-2.04
HI	1-Feb-10	AGGR	PR-5-01-3341	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire Digital Services	Parity with FP Retail	0.00	NA	9	NA	0	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-5-01-3342	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL Loops	Parity with VAD/DSNO and Retail Line Sharing	0.49	2.70	608	37	3	1.00	2.21	0.00	-1.90
HI	1-Feb-10	AGGR	PR-5-01-3343	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-5-01-3345	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-5-01-5000	Entire State	% Missed Appointment - FairPoint - Facilities	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-5-02-2100	Entire State	% Orders Held for Facilities > 15 Days	Resale POTS	Parity with FP Retail	0.31	0.00	653	21	2	0.00	-0.31	0.00	
HI	1-Feb-10	AGGR	PR-5-02-2200	Entire State	% Orders Held for Facilities > 15 Days	Resale Specials	Parity with FP Retail	25.00	NA	4	NA	1	NA	-25.00	0.00	
HI	1-Feb-10	AGGR	PR-5-02-2341	Entire State	% Orders Held for Facilities > 15 Days	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	0.00	0	2	0	0.00	0.00	0.00	
HI	1-Feb-10	AGGR	PR-5-02-3112	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Loop	Parity with FP Retail	0.31	0.00	653	83	2	0.00	-0.31	0.00	
HI	1-Feb-10	AGGR	PR-5-02-3140	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Platform	Parity With FP Retail	0.31	3.70	653	27	2	1.00	3.40	0.00	
HI	1-Feb-10	AGGR	PR-5-02-3200	Entire State	% Orders Held for Facilities > 15 Days	UNE Specials	Parity with FP Retail	25.00	NA	4	NA	1	NA	-25.00	0.00	-1.20
HI	1-Feb-10	AGGR	PR-5-02-3341	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital Services	Parity with FP Retail	0.00	NA	9	NA	0	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-5-02-3342	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL Loops	Parity with VAD/DSNO and Retail Line Sharing	0.16	0.00	608	37	1	0.00	-0.16	0.00	
HI	1-Feb-10	AGGR	PR-5-02-3343	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-5-02-3345	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-5-02-5000	Entire State	% Orders Held for Facilities > 15 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-5-03-5000	Entire State	% Orders Held for Facilities > 60 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-5-04-3112	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE POTS Loop	No Standard	NA	2.01	NA	149	NA	3.00	2.01	0.00	
HI	1-Feb-10	AGGR	PR-5-04-3200	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE Specials	No Standard	NA	0.00	NA	4	NA	0.00	0.00	0.00	
HI	1-Feb-10	AGGR	PR-5-04-3341	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-5-04-3342	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	65	NA	0.00	0.00	0.00	
HI	1-Feb-10	AGGR	PR-6-01-2100	Entire State	% Installation Troubles reported within 30 Days	Resale POTS	Parity with FP Retail for Found Troubles	10.60	3.72	1787	215	191	8.00	-6.67	0.00	
HI	1-Feb-10	AGGR	PR-6-01-2200	Entire State	% Installation Troubles reported within 30 Days	Resale Specials	Parity with FP Retail for Found Troubles	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-6-01-2341	Entire State	% Installation Troubles reported within 30 Days	Resale 2-Wire Digital Services	Parity with FP Retail for Found Troubles	3.70	0.00	27	4	1	0.00	-3.70	0.00	
HI	1-Feb-10	AGGR	PR-6-01-3113	Entire State	% Installation Troubles reported within 30 Days	UNE POTS - Loop - New	Parity with FP Retail for Found Troubles	7.32	7.14	820	42	60	3.00	-0.17	0.00	
HI	1-Feb-10	AGGR	PR-6-01-3140	Entire State	% Installation Troubles reported within 30 Days	UNE POTS Platform	Parity With FP Retail For Found Troubles	10.60	3.02	1787	199	191	6.00	-7.67	0.00	
HI	1-Feb-10	AGGR	PR-6-01-3200	Entire State	% Installation Troubles reported within 30 Days	UNE Specials	Parity with FP Retail for Found Troubles	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-6-01-3341	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire Digital Services	Parity with FP Retail for Found Troubles	7.40	NA	811	NA	60	NA	-7.40	0.00	
HI	1-Feb-10	AGGR	PR-6-01-3342	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL Loops	Parity with FP Retail for Found Troubles	7.40	0.00	811	7	60	0.00	-7.40	0.00	
HI	1-Feb-10	AGGR	PR-6-01-3343	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-6-01-3345	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-6-01-5000	Entire State	% Installation Troubles reported within 30 Days	Interconnection Trunks (CLEC)	Parity with FP Retail for Found Troubles	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-6-02-3520	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop Basic Hot Cut (all line size)	2%	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-6-02-3523	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Large Job Hot Cut (all line)	2%	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-6-02-3525	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Batch Hot Cut (all line size)	2%	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-6-03-2100	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale POTS	No Standard	1.90	0.93	1787	215	35	2.00	-1.03	0.00	
HI	1-Feb-10	AGGR	PR-6-03-2200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-6-03-2341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale 2-Wire Digital Services	No Standard	0.00	0.00	27	4	0	0.00	0.00	0.00	
HI	1-Feb-10	AGGR	PR-6-03-3112	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Loop	No Standard	NA	11.90	NA	42	NA	5.00	11.90	0.00	
HI	1-Feb-10	AGGR	PR-6-03-3140	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Platform	No Standard	NA	3.52	NA	199	NA	7.00	3.52	0.00	
HI	1-Feb-10	AGGR	PR-6-03-3200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-6-03-3341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-6-03-3342	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	7	NA	0.00	0.00	0.00	
HI	1-Feb-10	AGGR	PR-6-03-3343	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-6-03-3345	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-6-03-5000	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Interconnection Trunks (CLEC)	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-8-01-2100	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale POTS	Parity with FairPoint Retail	0.70	4.02	11210	183	78	9.00	4.22	0.00	-4.26
HI	1-Feb-10	AGGR	PR-8-01-2200	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale Specials	Parity with FairPoint Retail	47.37	0.00	19	0	9	2.00	-47.37	0.00	
HI	1-Feb-10	AGGR	PR-8-01-2341	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale 2-Wire Digital Services	Parity with FairPoint Retail	5.26	0.00	19	2	1	0.00	-5.26	0.00	
HI	1-Feb-10	AGGR	PR-8-01-3100	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE POTS	Parity with FairPoint Retail	0.70	4.36	11210	344	78	15.00	3.67	0.00	-4.20
HI	1-Feb-10	AGGR	PR-8-01-3200	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with FairPoint Retail	47.37	0.00	19	4	9	0.00	-47.37	0.00	
HI	1-Feb-10	AGGR	PR-8-01-3341	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital Services	Parity with FairPoint Retail	5.26	NA	19	NA	1	NA	-5.26	0.00	
HI	1-Feb-10	AGGR	PR-8-01-3342	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	NA	4.76	NA	63	NA	3.00	4.76	0.00	
HI	1-Feb-10	AGGR	PR-8-01-3343	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-8-01-3345	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-8-01-3510	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE EEL	Parity with FairPoint Retail	64.29	0.00	14	3	9	0.00	-64.29	0.00	
HI	1-Feb-10	AGGR	PR-8-01-3530	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE IOF	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-8-01-5000	Entire State	Percent Open Orders in a Hold Status > 30 Days	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-8-02-2100	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale POTS	Parity with FairPoint Retail	0.46	4.37	11210	183	54	8.00	3.89	0.00	-4.37
HI	1-Feb-10	AGGR	PR-8-02-2200	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale Specials	Parity with FairPoint Retail	36.84	NA	19	NA	7	NA	-36.84	0.00	
HI	1-Feb-10	AGGR	PR-8-02-2341	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale 2-Wire Digital Services	Parity with FairPoint Retail	5.26	0.00	19	2	1	0.00	-5.26	0.00	
HI	1-Feb-10	AGGR	PR-8-02-3100	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE POTS	Parity with FairPoint Retail	0.46	3.20	11216	344	54	11.00	2.72	0.00	-3.31
HI	1-Feb-10	AGGR	PR-8-02-3200	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE Specials	Parity with FairPoint Retail	36.84	0.00	19	4	7	0.00	-36.84	0.00	
HI	1-Feb-10	AGGR	PR-8-02-3341	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire Digital Services	Parity with FairPoint Retail	5.20	NA	19	NA	1	NA	-5.20	0.00	
HI	1-Feb-10	AGGR	PR-8-02-3342	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	NA	3.17	NA	63	NA	2.00	3.17	0.00	
HI	1-Feb-10	AGGR	PR-8-02-3343	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-8-02-3345	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-8-02-3510	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE EEL	Parity with FairPoint Retail	50.00	0.00	14	3	7	0.00	-50.00	0.00	
HI	1-Feb-10	AGGR	PR-8-02-3530	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE IOF	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-8-02-5000	Entire State	Percent Open Orders in a Hold Status > 90 Days	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-9-01-3520	Entire State	% On Time Performance - Hot Cut	UNE Loop - Basic Hot Cut (all line size)	95% Completed Within Window	NA	100.00	NA	135	NA	135.00	100.00	0.00	
HI	1-Feb-10	AGGR	PR-9-01-3523	Entire State	% On Time Performance - Hot Cut	UNE Loop - Large Job Hot Cut (all line)	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-9-01-3525	Entire State	% On Time Performance - Hot Cut	UNE Loop - Batch Hot Cut Loop (all line)	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
HI	1-Feb-10	AGGR	PR-9-04-3525	Entire State	% On Time Batch Due											

TATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
H	1-Feb-10	AGGR	MR-1-09-6060	Entire State	% On-Time - Status Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-1-09-6095	Entire State	% On-Time - Status Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-1-10-6060	Entire State	% On-Time - Modify Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-1-10-6095	Entire State	% On-Time - Modify Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-1-11-6060	Entire State	% On-Time - Request Cancellation of Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-1-11-6095	Entire State	% On-Time - Request Cancellation of Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-1-12-6060	Entire State	% On-Time - Test Trouble (POTS Only)	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-1-12-6095	Entire State	% On-Time - Test Trouble (POTS Only)	TAXI	95% within 2 minutes	NA	86.96	NA	690	NA	600.00	86.96	0.00	
H	1-Feb-10	AGGR	MR-2-01-2200	Entire State	Network Trouble Report Rate	Resale Specials	Parity with FairPoint Retail	0.00	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-2-01-3200	Entire State	Network Trouble Report Rate	UNE Specials	Parity with FairPoint Retail	0.00	0.00	24101	538	6	2.90	0.00	0.00	-2.25
H	1-Feb-10	AGGR	MR-2-01-5000	Entire State	Network Trouble Report Rate	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	-2.80
H	1-Feb-10	AGGR	MR-2-02-2100	Entire State	Network Trouble Report Rate - Loop	Resale POTS	Parity with FairPoint Retail	0.01	0.00	304564	11910	2445	33.00	-0.01	0.00	7.30
H	1-Feb-10	AGGR	MR-2-02-2341	Entire State	Network Trouble Report Rate - Loop	Resale 2-Wire Digital Services	Parity with FairPoint Retail	0.00	0.00	3815	422	2	0.00	0.00	0.00	
H	1-Feb-10	AGGR	MR-2-02-3112	Entire State	Network Trouble Report Rate - Loop	UNE POTS Loop	Parity with FairPoint Retail	0.01	0.00	300516	38320	2445	171.00	0.00	0.00	7.91
H	1-Feb-10	AGGR	MR-2-02-3140	Entire State	Network Trouble Report Rate - Loop	UNE POTS Platform	Parity With FairPoint Retail	0.01	0.00	300516	20065	2445	79.00	0.00	0.00	
H	1-Feb-10	AGGR	MR-2-02-3341	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire Digital Loops	Parity with FairPoint Retail	0.01	0.00	311759	4	2447	0.00	-0.01	0.00	
H	1-Feb-10	AGGR	MR-2-02-3342	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	0.01	0.01	311759	1385	2447	20.00	0.01	0.00	-2.40
H	1-Feb-10	AGGR	MR-2-02-3343	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-2-02-3345	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line Splitting	Parity with FairPoint Retail	0.00	0.00	304564	11910	73	3.00	0.00	0.00	0.12
H	1-Feb-10	AGGR	MR-2-03-2100	Entire State	Network Trouble Report Rate - Central Office	Resale POTS	Parity with FairPoint Retail	0.00	0.00	3815	422	6	1.00	0.00	0.00	0.05
H	1-Feb-10	AGGR	MR-2-03-2341	Entire State	Network Trouble Report Rate - Central Office	Resale 2-Wire Digital Services	Parity with FairPoint Retail	0.00	0.00	300516	38320	37	12.00	0.00	0.00	-2.52
H	1-Feb-10	AGGR	MR-2-03-3112	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Loop	Parity with FairPoint Retail	0.00	0.00	300516	20065	73	13.00	0.00	0.00	-2.16
H	1-Feb-10	AGGR	MR-2-03-3140	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Platform	Parity With FairPoint Retail	0.00	0.00	311759	38320	76	21.00	0.00	0.00	-2.93
H	1-Feb-10	AGGR	MR-2-03-3341	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire Digital Loops	Parity with FairPoint Retail	0.00	0.00	311759	1385	38	4.00	0.00	0.00	-3.06
H	1-Feb-10	AGGR	MR-2-03-3342	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL Loops	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-2-03-3343	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-2-03-3345	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-2-04-2100	Entire State	% Subsequent Reports	Resale POTS	No Standard	NA	0.00	NA	36	NA	0.00	0.00	0.00	
H	1-Feb-10	AGGR	MR-2-04-2341	Entire State	% Subsequent Reports	Resale 2-Wire Digital Services	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
H	1-Feb-10	AGGR	MR-2-04-3112	Entire State	% Subsequent Reports	UNE POTS Loop	No Standard	NA	0.00	NA	192	NA	0.00	0.00	0.00	
H	1-Feb-10	AGGR	MR-2-04-3140	Entire State	% Subsequent Reports	UNE POTS Platform	No Standard	NA	0.00	NA	92	NA	0.00	0.00	0.00	
H	1-Feb-10	AGGR	MR-2-04-3341	Entire State	% Subsequent Reports	UNE 2-Wire Digital Loops	No Standard	NA	0.00	NA	192	NA	0.00	0.00	0.00	
H	1-Feb-10	AGGR	MR-2-04-3342	Entire State	% Subsequent Reports	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	25	NA	0.00	0.00	0.00	
H	1-Feb-10	AGGR	MR-2-04-3343	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-2-04-3345	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-2-05-2100	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale POTS	No Standard	0.23	0.13	304564	11910	698	16.00	-0.09	0.00	
H	1-Feb-10	AGGR	MR-2-05-2200	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale Specials	No Standard	0.04	0.00	24101	538	10	0.00	-0.04	0.00	
H	1-Feb-10	AGGR	MR-2-05-2341	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale 2-Wire Digital Services	No Standard	0.24	0.00	3815	422	9	0.00	-0.24	0.00	
H	1-Feb-10	AGGR	MR-2-05-3112	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Loop	No Standard	NA	0.36	NA	38320	NA	138.00	0.36	0.00	
H	1-Feb-10	AGGR	MR-2-05-3140	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Platform	No Standard	NA	0.24	NA	20065	NA	63.00	0.24	0.00	
H	1-Feb-10	AGGR	MR-2-05-3200	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE Specials	No Standard	NA	0.38	NA	2622	NA	10.00	0.38	0.00	
H	1-Feb-10	AGGR	MR-2-05-3341	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire Digital Loops	No Standard	NA	0.00	NA	4	NA	0.00	0.00	0.00	
H	1-Feb-10	AGGR	MR-2-05-3342	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL Loops	No Standard	NA	1.23	NA	1386	NA	17.00	1.23	0.00	
H	1-Feb-10	AGGR	MR-2-05-3343	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-2-05-3345	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-3-01-2110	Entire State	% Missed Repair Appointment - Loop	Resale POTS Business	Parity with FP Retail	5.85	3.33	359	30	21	1.00	-2.52	0.00	0.96
H	1-Feb-10	AGGR	MR-3-01-2120	Entire State	% Missed Repair Appointment - Loop	Resale POTS Residence	Parity with FP Retail	7.38	0.00	2089	3	154	0.00	-7.38	0.00	
H	1-Feb-10	AGGR	MR-3-01-2341	Entire State	% Missed Repair Appointment - Loop	Resale 2-Wire Digital Services	Parity with FP Retail	50.00	NA	2	NA	1	NA	-50.00	0.00	
H	1-Feb-10	AGGR	MR-3-01-3112	Entire State	% Missed Repair Appointment - Loop	UNE POTS Loop	Parity with FP Retail	7.16	16.96	2445	171	175	29.00	9.80	0.00	-4.01
H	1-Feb-10	AGGR	MR-3-01-3144	Entire State	% Missed Repair Appointment - Loop	UNE Platform Business	Parity With FP Retail	5.85	11.11	359	27	21	3.00	5.26	0.00	-0.74
H	1-Feb-10	AGGR	MR-3-01-3145	Entire State	% Missed Repair Appointment - Loop	UNE Platform Residence	Parity With FP Retail	7.38	11.54	2086	52	154	6.00	4.16	0.00	-0.88
H	1-Feb-10	AGGR	MR-3-01-3341	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire Digital Loops	Parity with FP Retail	7.10	NA	2447	NA	176	NA	-7.10	0.00	
H	1-Feb-10	AGGR	MR-3-01-3342	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL Loops	Parity with FP Retail	7.10	10.00	2447	20	176	2.00	2.81	0.00	-0.18
H	1-Feb-10	AGGR	MR-3-01-3343	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-3-01-3345	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-3-02-2110	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Business	Parity with FP Retail	0.00	0.00	26	3	0	0.00	0.00	0.00	
H	1-Feb-10	AGGR	MR-3-02-2120	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Residence	Parity with FP Retail	4.26	NA	47	NA	2	NA	-4.26	0.00	
H	1-Feb-10	AGGR	MR-3-02-2341	Entire State	% Missed Repair Appointment - Central Office	Resale 2-Wire Digital Services	Parity with FP Retail	66.67	0.00	6	1	4	0.00	-66.67	0.00	
H	1-Feb-10	AGGR	MR-3-02-3112	Entire State	% Missed Repair Appointment - Central Office	UNE POTS Loop	Parity with FP Retail	2.70	33.33	37	12	1	4.00	30.63	0.00	-2.33
H	1-Feb-10	AGGR	MR-3-02-3144	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Business	Parity With FP Retail	0.00	0.00	26	8	0	0.00	0.00	0.00	
H	1-Feb-10	AGGR	MR-3-02-3145	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Residence	Parity With FP Retail	4.26	0.00	47	5	2	0.00	-4.26	0.00	
H	1-Feb-10	AGGR	MR-3-02-3341	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital Loops	Parity with FP Retail	2.63	NA	38	NA	1	NA	-2.63	0.00	
H	1-Feb-10	AGGR	MR-3-02-3342	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL Loops	Parity with FP Retail	2.63	0.00	38	4	1	0.00	-2.63	0.00	
H	1-Feb-10	AGGR	MR-3-02-3343	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-3-02-3345	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-3-03-2100	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale POTS	No Standard	5.44	8.25	698	16	38	1.00	0.81	0.00	
H	1-Feb-10	AGGR	MR-3-03-2341	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale 2-Wire Digital Services	No Standard	11.11	NA	9	NA	1	NA	-11.11	0.00	
H	1-Feb-10	AGGR	MR-3-03-3112	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Loop	No Standard	NA	15.94	NA	138	NA	22.00	15.94	0.00	
H	1-Feb-10	AGGR	MR-3-03-3140	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Platform	No Standard	NA	6.35	NA	63	NA	4.00	6.35	0.00	
H	1-Feb-10	AGGR	MR-3-03-3341	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire Digital Loops	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-3-03-3342	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	17	NA	0.00	0.00	0.00	
H	1-Feb-10	AGGR	MR-3-03-3343	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-3-03-3345	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-4-01-2100	Entire State	Mean Time To Repair - Total	Resale POTS	Parity with FP Retail	21.61	18.73	2518	36	54411	674.37	-2.88	15.54	0.95
H	1-Feb-10	AGGR	MR-4-01-2216	Entire State	Mean Time To Repair - Total	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-4-01-2217	Entire State	Mean Time To Repair - Total	Resale Specials (DS1 & DS3)	Parity with FP Retail	8.39	3.83	6	2	50	7.66	-4.50	0.00	
H	1-Feb-10	AGGR	MR-4-01-2341	Entire State	Mean Time To Repair - Total	Resale 2-Wire Digital Services (ISDN)	Parity with FP Retail	66.99	9.48	8	1	536	9.48	-57.51	133.35	
H	1-Feb-10	AGGR	MR-4-01-3112	Entire State	Mean Time To Repair - Total	UNE POTS Loop	Parity with FP Retail	21.59	19.15	2482	163	53579	3,504.03	-2.43	15.30	2.30
H	1-Feb-10	AGGR	MR-4-01-3140	Entire State	Mean Time To Repair - Total	UNE POTS Platform	Parity with FP Retail	21.61	23.93	2518	92	54411	2,201.35	2.32	15.54	-1.83
H	1-Feb-10	AGGR	MR-4-01-3216	Entire State	Mean Time To Repair - Total	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
H	1-Feb-10	AGGR	MR-4-01-3217	Entire State	Mean Time To Repair - Total	UNE Specials (DS1 & DS3)	Parity with FP Retail	8.39	NA	6	NA					

ATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
1	1-Feb-10	AGGR	MR-4-02-3342	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	21.70	18.54	2447	20	53323	370.89	-3.25	15.42	1.46
1	1-Feb-10	AGGR	MR-4-02-3343	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-02-3345	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-03-2110	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Business	Parity with FP Retail	4.51	1.03	26	3	117	4.90	-2.87	5.93	
1	1-Feb-10	AGGR	MR-4-03-2120	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Residence	Parity with FP Retail	12.46	NA	47	NA	586	NA	-12.46	14.73	
1	1-Feb-10	AGGR	MR-4-03-2341	Entire State	Mean Time To Repair - Central Office Trouble	Resale 2-Wire Digital Services	Parity with FP Retail	72.91	9.48	6	1	437	9.48	-63.43	150.56	
1	1-Feb-10	AGGR	MR-4-03-3112	Entire State	Mean Time To Repair - Central Office Trouble	UNE POTS Loop	Parity with FP Retail	9.57	31.29	37	12	354	375.44	21.71	9.10	-3.54
1	1-Feb-10	AGGR	MR-4-03-3144	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Business	Parity With FP Retail	4.51	6.27	26	8	117	50.14	1.76	5.08	-0.87
1	1-Feb-10	AGGR	MR-4-03-3145	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Residence	Parity With FP Retail	12.46	11.60	47	5	586	58.01	-0.85	14.73	
1	1-Feb-10	AGGR	MR-4-03-3341	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital Loops	Parity with FP Retail	10.04	NA	38	NA	382	NA	-10.04	9.45	
1	1-Feb-10	AGGR	MR-4-03-3342	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	10.04	4.08	38	4	382	10.34	-5.96	9.45	
1	1-Feb-10	AGGR	MR-4-03-3343	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-03-3345	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-04-2100	Entire State	% Cleared (all troubles) within 24 Hours	Resale POTS	Parity with FP Retail	70.17	72.22	2518	36	1767	26.00	2.05	0.00	-0.06
1	1-Feb-10	AGGR	MR-4-04-2216	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-04-2217	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	0.00	50.00	6	2	0	1.00	50.00	0.00	
1	1-Feb-10	AGGR	MR-4-04-2341	Entire State	% Cleared (all troubles) within 24 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	50.00	100.00	8	1	4	1.00	50.00	0.00	
1	1-Feb-10	AGGR	MR-4-04-3112	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Loop	Parity with FP Retail	70.06	77.05	2482	183	1739	141.00	6.98	0.00	-1.95
1	1-Feb-10	AGGR	MR-4-04-3140	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Platform	Parity with FP Retail	70.17	71.74	2518	92	1767	66.00	1.56	0.00	-0.19
1	1-Feb-10	AGGR	MR-4-04-3216	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-04-3217	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	0.00	NA	0	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-04-3341	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	60.06	NA	2485	NA	1739	NA	-60.06	0.00	
1	1-Feb-10	AGGR	MR-4-04-3342	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	66.87	76.17	335	24	224	19.00	12.30	0.00	-1.02
1	1-Feb-10	AGGR	MR-4-04-3343	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-04-3345	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-04-5000	Entire State	% Cleared (all troubles) within 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-05-5000	Entire State	% Out of Service > 2 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-06-2110	Entire State	% Out of Service > 4 Hours	Resale POTS - Business	Parity with FP Retail	77.12	91.67	271	12	209	11.00	14.54	0.00	-0.81
1	1-Feb-10	AGGR	MR-4-06-2120	Entire State	% Out of Service > 4 Hours	Resale POTS - Residence	Parity with FP Retail	89.32	100.00	1555	2	1389	2.00	10.68	0.00	
1	1-Feb-10	AGGR	MR-4-06-2216	Entire State	% Out of Service > 4 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-06-2217	Entire State	% Out of Service > 4 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-06-3144	Entire State	% Out of Service > 4 Hours	UNE Platform Business	Parity with FP Retail	77.12	66.87	271	12	209	8.00	-10.46	0.00	1.17
1	1-Feb-10	AGGR	MR-4-06-3216	Entire State	% Out of Service > 4 Hours	UNE Platform Residence	Parity with FP Retail	89.32	100.00	1555	2	1389	25.00	10.68	0.00	-1.55
1	1-Feb-10	AGGR	MR-4-06-3217	Entire State	% Out of Service > 4 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-06-5000	Entire State	% Out of Service > 4 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-07-2110	Entire State	% Out of Service > 12 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-07-2120	Entire State	% Out of Service > 12 Hours	Resale POTS - Business	Parity with FP Retail	44.28	58.33	271	12	120	7.00	14.05	0.00	-0.66
1	1-Feb-10	AGGR	MR-4-07-2341	Entire State	% Out of Service > 12 Hours	Resale POTS - Residence	Parity with FP Retail	69.45	50.00	1555	2	1080	1.00	-19.45	0.00	
1	1-Feb-10	AGGR	MR-4-07-3112	Entire State	% Out of Service > 12 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	100.00	NA	1	NA	1	NA	-100.00	0.00	
1	1-Feb-10	AGGR	MR-4-07-3144	Entire State	% Out of Service > 12 Hours	UNE POTS Loop	Parity with FP Retail	65.57	62.07	1801	58	1181	36.00	-3.51	0.00	0.70
1	1-Feb-10	AGGR	MR-4-07-3145	Entire State	% Out of Service > 12 Hours	UNE Platform Business	Parity with FP Retail	44.28	58.33	271	12	120	7.00	14.05	0.00	-0.66
1	1-Feb-10	AGGR	MR-4-07-3341	Entire State	% Out of Service > 12 Hours	UNE Platform Residence	Parity with FP Retail	69.45	88.00	1555	25	1060	22.00	18.55	0.00	-1.88
1	1-Feb-10	AGGR	MR-4-07-3342	Entire State	% Out of Service > 12 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	64.97	NA	1827	NA	1187	NA	-64.97	0.00	
1	1-Feb-10	AGGR	MR-4-07-3343	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	65.59	50.00	1802	2	1182	1.00	-15.59	0.00	
1	1-Feb-10	AGGR	MR-4-07-3345	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-07-5000	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-08-2110	Entire State	% Out of Service > 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-08-2120	Entire State	% Out of Service > 24 Hours	Resale POTS Business	Parity with FP Retail	11.81	33.33	271	12	32	4.00	21.53	0.00	-1.63
1	1-Feb-10	AGGR	MR-4-08-2216	Entire State	% Out of Service > 24 Hours	Resale POTS Residence	Parity with FP Retail	34.08	50.00	1555	2	530	1.00	15.92	0.00	
1	1-Feb-10	AGGR	MR-4-08-2217	Entire State	% Out of Service > 24 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-08-2341	Entire State	% Out of Service > 24 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-08-3112	Entire State	% Out of Service > 24 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	100.00	NA	1	NA	1	NA	-100.00	0.00	
1	1-Feb-10	AGGR	MR-4-08-3144	Entire State	% Out of Service > 24 Hours	UNE POTS Loop	Parity with FP Retail	30.87	15.52	1801	58	556	9.00	-15.35	0.00	2.80
1	1-Feb-10	AGGR	MR-4-08-3145	Entire State	% Out of Service > 24 Hours	UNE Platform Business	Parity With FP Retail	11.81	25.00	271	12	32	3.00	13.19	0.00	-0.94
1	1-Feb-10	AGGR	MR-4-08-3216	Entire State	% Out of Service > 24 Hours	UNE Platform Residence	Parity With FP Retail	34.08	36.00	1555	25	530	9.00	1.92	0.00	-0.01
1	1-Feb-10	AGGR	MR-4-08-3217	Entire State	% Out of Service > 24 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-08-3341	Entire State	% Out of Service > 24 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-08-3342	Entire State	% Out of Service > 24 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	30.91	NA	1802	NA	557	NA	-30.91	0.00	
1	1-Feb-10	AGGR	MR-4-08-3343	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	30.91	56.00	1802	2	557	1.00	19.09	0.00	
1	1-Feb-10	AGGR	MR-4-08-3345	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-4-08-5000	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-5-01-2100	Entire State	% Repeat Reports within 30 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-5-01-2200	Entire State	% Repeat Reports within 30 Days	Resale POTS	Parity with FP Retail	7.43	8.33	2518	36	187	3.00	0.91	0.00	0.02
1	1-Feb-10	AGGR	MR-5-01-2341	Entire State	% Repeat Reports within 30 Days	Resale Specials	Parity with FP Retail	0.00	0.00	6	2	0	0.00	0.00	0.00	
1	1-Feb-10	AGGR	MR-5-01-3112	Entire State	% Repeat Reports within 30 Days	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	0.00	8	1	0	0.00	0.00	0.00	
1	1-Feb-10	AGGR	MR-5-01-3140	Entire State	% Repeat Reports within 30 Days	UNE POTS Loop	Parity with FP Retail	7.43	9.38	2518	192	187	16.00	1.95	0.00	-0.85
1	1-Feb-10	AGGR	MR-5-01-3200	Entire State	% Repeat Reports within 30 Days	UNE POTS Platform	Parity With FP Retail	7.43	3.26	2518	92	187	3.00	-4.17	0.00	1.88
1	1-Feb-10	AGGR	MR-5-01-3341	Entire State	% Repeat Reports within 30 Days	UNE Specials	Parity with FP Retail	0.00	0.00	6	5	0	0.00	0.00	0.00	
1	1-Feb-10	AGGR	MR-5-01-3342	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire Digital Loops	Parity with FP Retail	7.41	NA	2523	NA	187	NA	-7.41	0.00	
1	1-Feb-10	AGGR	MR-5-01-3343	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL Loops	Parity with FP Retail	7.41	19.23	2523	26	187	5.00	11.82	0.00	-1.74
1	1-Feb-10	AGGR	MR-5-01-3345	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	MR-5-01-5000	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	NP-1-01-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	NP-1-02-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard (No Exceptions)	CLEC Trunks	See Guidelines	NA	1.06	NA	567	NA	6.00	1.06	0.00	
1	1-Feb-10	AGGR	NP-1-03-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Two (2) Months	CLEC Trunks	See Guidelines	NA	54.14	NA	567	NA	307.00	54.14	0.00	
1	1-Feb-10	AGGR	NP-1-04-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Three (3) Months	CLEC Trunks	See Guidelines	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	NP-2-01-6701	Entire State	% On Time Response to Request for Physical Collocation	CLEC Trunks	See Guidelines	NA	NA	NA	NA	NA	NA	0.00	0.00	
1	1-Feb-10	AGGR	NP-2-01-6702	Entire State	% On Time Response to Request for Physical Collocation	Collocation - New Applications	95% on time	NA	100.00	NA	2	NA	2.00			

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
IH	1-Feb-10	AGGR	NP-2-07-6701	Entire State	Average Delay Days - Physical Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
IH	1-Feb-10	AGGR	NP-2-07-6702	Entire State	Average Delay Days - Physical Collocation	Collocation Augment Applications	No Standard	NA	36.00	NA	1	NA	36.00	36.00	0.00	
IH	1-Feb-10	AGGR	NP-2-08-6701	Entire State	Average Delay Days - Virtual Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
IH	1-Feb-10	AGGR	NP-2-08-6702	Entire State	Average Delay Days - Virtual Collocation	Collocation Augment Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
IH	1-Feb-10	AGGR	BI-1-02-1000	Entire State	% DUF in four (4) Business Days	Resale & UNE combined	95% in four (4) Business Days	NA	99.87	NA	96240133	NA	96,114,913.00	99.87	0.00	
IH	1-Feb-10	AGGR	BI-2-01-1000	Entire State	Timeliness of Carrier Bill	Resale & UNE combined	98% in 10 Business Days	NA	1.00	NA	232	NA	232.00	1.00	0.00	
IH	1-Feb-10	AGGR	BI-3-04-1000	Entire State	% CLEC Billing Claims Acknowledged within two (2) Business Days	Resale & UNE combined	95% within two (2) business days after receipt	NA	99.52	NA	2095	NA	2,085.00	99.52	0.00	
IH	1-Feb-10	AGGR	BI-3-05-1000	Entire State	% CLEC Billing Claims Resolved within 28 Calendar Days After Acknowledgment	Resale & UNE combined	95% within 28 Calendar Days after acknowledgement	NA	100.00	NA	5398	NA	5,398.00	100.00	0.00	
IH	1-Feb-10	AGGR	BI-3-07-1000	Entire State	% Full or Partial Denials	Resale & UNE combined	No Standard	NA	74.69	NA	5398	NA	4,032.00	74.69	0.00	
IH	1-Feb-10	AGGR	BI-3-08-1000	Entire State	% CLEC Billing Claims Credits Not Appearing on the Bill within 45 days	Resale & UNE combined	97.5% within 45 calendar days	NA	100.00	NA	1590	NA	1,500.00	100.00	0.00	
IH	1-Feb-10	AGGR	BI-9-01-1000	Entire State	% Billing Completeness in Twelve Billing Cycles	Resale & UNE combined	96%	NA	100.00	NA	3072219	NA	3,072,219.00	100.00	0.00	
IH	1-Feb-10	AGGR	OD-1-01-1021	Entire State	Average Speed of Answer - Operator Services	Operator Service Center	Parity with FairPoint Retail	1.87	0.91	92408	10750	173165	9,785.00	-0.96	0.00	
IH	1-Feb-10	AGGR	OD-1-02-1021	Entire State	Average Speed of Answer - Directory Assistance	Operator Service Center	Parity with FairPoint Retail	1.00	0.70	279101	12090	280031	8,872.00	-0.30	0.00	